### I. Definitions

Terms used in the Regulations mean:

- 1. Client a natural person, a legal person or an organizational unit that is not a legal person, the specific legal provisions of which grant the legal capacity, which orders within the Shop
- Consumer in accordance with art. 22 [1] of the Civil Code means a natural person making a legal transaction with an entrepreneur not directly related to its business or professional activity.
- 3. Civil Code the Act of April 23, 1964 (Journal of Laws No. 16, item 93, as amended).
- 4. Regulations these Regulations defining the general terms of sale and rules for the provision of electronic services as part of the boxmarket.eu online store;
- 5. Online store (Store) an internet service available at boxmarket.eu, through which the customer can in particular place orders.
- 6. Goods products presented in the Online Store
- 7. Sales contract a contract for the sale of Goods within the meaning of the Civil Code, concluded between boxmarket.eu and the Customer, concluded using the Store's website.
- 8. Consumer Rights Act Act of 30 May 2014 on consumer rights (Journal of Laws of 2014, item 827)
- 9. Act on the provision of electronic services the Act of 18 July 2002 on the provision of electronic services (Journal of Laws No. 144, item 1204, as amended)
- 10. Order Customer's declaration of intent, aimed directly at the conclusion of the Sales Agreement, specifying in particular the type and number of the Goods.

# II. General provisions

- 1. These Regulations define the rules for using the online store available at boxmarket.eu.
- 2. These Regulations are the regulations referred to in art. 8 of the Act on the provision of electronic services.
- Online store boxmarket.eu, operating at boxmarket.eu, is run by Mazop Group Sp. z o.o., ul. Ecologiczna 24, 05-080, Klaudyn, NIP: 5272689509, REGON: 146512280, entered into the Register of Entrepreneurs kept by the District Court for the capital city of Warsaw in Warsaw, 14th Commercial Division of the National Court Register, under number 0000587253.
- 4. These Regulations specify in particular:
  - rules for registering and using an account as part of an online store
  - terms and conditions for submitting orders via e-commerce online
  - principles of concluding sales contracts using the services provided as part of the Online Store
- 5. Using the online store is possible provided that the IT system used by the Customer meets the following minimum technical requirements: In order to place an order in the boxmarket.eu store, the customer must have a laptop or cell phone.

- 6. In order to use the online store, the Customer should get access to a computer station or terminal device with access to the Internet.
- 7. In accordance with the applicable provisions of law, boxmarket.eu reserves the right to limit the provision of services via the Online Store to persons who have reached the age of 18 years. In this case, potential customers will be notified of the above.
- 8. Customers can get access to these Regulations at any time via the link found on the main page of boxmarket.eu and download it and print it out.

## III. The rules of using the Online Store

- 1. Registration in the Online Store is optional. The customer may place an order without registering at the Store, after reading these Regulations and accepting them.
  - Registration takes place by completing and accepting the registration form, available on one of the Store's websites.
  - The condition of registration is to agree to the content of the Regulations and provide personal data marked as mandatory.
  - Boxmarket.eu may deprive the Customer of the right to use the Online Store, as well as limit its access to some or all of the Online Store's resources, with immediate effect, if the Customer violates the Regulations, in particular when the Customer:
  - provided during registration in the online store data that is untrue, inaccurate or out of date, misleading or violating the rights of third parties,
  - he committed an infringement of personal rights of third parties through the online store, in particular the personal rights of other customers of the online store,
  - will allow other behaviors that will be recognized by boxmarket.eu for behavior in violation of applicable law or general principles of using the Internet or harming good name boxmarket.eu A person who has been deprived of the right to use the online store, can not re-register without the prior consent of boxmarket.eu
- 2. In order to ensure the security of the transmission of messages and data in connection with the services provided on the Website, the Online Store takes technical and organizational measures appropriate to the degree of security threat to the services provided, in particular measures to prevent the unauthorized collection and modification of personal data sent on the Internet.
- 3. The customer is obliged in particular to:
  - use the Online Store in a manner consistent with the provisions of the law in force in the Republic of Poland, the provisions of the Regulations, as well as the general principles of using the Internet.
  - not providing or forwarding content prohibited by law, e.g. content that promotes violence, defamatory or violates personal rights and other rights of third parties
  - use the Online Store in a way that does not interfere with its operation, in particular through the

use of specific software or devices,

- not taking actions such as: sending or placing unsolicited commercial information (spam) as part of the Online Store.
- use the Online Store in a way that is not inconvenient for other customers and for boxmarket.eu,
- use any content posted on the Online Store only for personal use

## IV. The procedure of conclusion of the Sales Agreement

- 1. In order to conclude a Sales Agreement via the Online Store, go to the boxmarket.eu website and select the Goods taking the next technical steps based on the messages displayed to the Customer and the information available on the website.
- 2. The choice of ordered goods by the customer is made by adding them to the basket.
- 3. During placing the Order until the button confirming the Order placement is pressed the Customer has the possibility to modify the entered data and the selected Product. To do this, follow the messages displayed to the Client and the information available on the website.
- 4. After providing the Customer using the Online Store with all necessary data, a summary of the placed Order will be displayed. The summary of the placed Order will include, among others description of selected goods or services, total price and all other costs.
- 5. In order to send an Order, it is necessary to accept the content of the Regulations, provide personal data marked as mandatory and press the button confirming the submission of the Order.
- 6. Information about the Goods provided on the Store's websites constitute an offer within the meaning of art. 66 of the Civil Code. Sending the Order by the Customer is a declaration of will to conclude a Sales Agreement with boxmarket.eu, in accordance with the Regulations.
  The contract is treated as concluded with the moment of receipt of the Customer's order to the Online Store's IT system, provided that the Order is in accordance with the Regulations.
  After the conclusion of the contract, the Customer receives an e-mail confirming all essential elements of the Order.
- 7. The sales contract is concluded in Polish, German and English, with the content in accordance with the Regulations.
- 8. Customers can get access to these Regulations at any time via the link found on the main page of boxmarket.eu and download it and print it out Consolidation, security, disclosure and confirmation to the customer of the essential provisions of the Agreement for the sale of Goods takes place by sending to the e-mail address provided by the Customer and by attaching to the shipment containing the product a confirmation printout, order specification and VAT invoice.

# V. Shipment

- 1. The delivery of the Goods is limited to EU countries and takes place at the address indicated by the Customer while placing the Order.
- 2. Delivery of the ordered Goods is carried out via:
  - Courier company

There is a possibility of personal collection of the ordered goods in our store: Box Market, Mazop Group Sp.z o.o ul. Świętego Tomasza 4, 05-808 Parzniew (near Pruszkow), Poland, From Monday to Friday from 8.00 to 16.00, except for public holidays. By picking up the ordered goods in the store, you should pay earlier.

Delivery costs are as follows: Delivery cost by courier PLN 17 / gross (parcel up to 25kg), each started 25kg costs PLN 17 / gross (table No. 1), pickup plus PLN 5 / gross. In addition, delivery costs will be indicated at the time of placing the Order.

Courier to 25 kg	0-25 kg	17 PLN tax. incl.
Courier to 50 kg	25,01 - 50 kg	34 PLN tax. incl.
Courier to 75 kg	50,01 - 75 kg	51 PLN tax. incl.
Courier to 100 kg	75,01 - 100 kg	68 PLN tax. incl.
Courier to 125 kg	100,01 - 125 kg	85 PLN tax. incl.
Courier to 150 kg	125,01 - 150 kg	102 PLN tax. incl.
Courier to 175 kg	150,01 - 175 kg	119 PLN tax. incl.
Courier to 200 kg	175,01 - 200 kg	136 PLN tax. incl.
Courier to 225 kg	200,01 - 225 kg	153 PLN tax. incl.
Courier to 250 kg	225,01 - 250 kg	170 PLN tax. incl.
Courier to 275 kg	250,01 - 275 kg	187 PLN tax. incl.
Courier to 300 kg	275,01 - 300 kg	204 PLN tax. incl.

Courier to 300-450 kg	300,01 - 450 kg	221 PLN tax. incl.
Courier to 450-600 kg	450,01 - 600 kg	238 PLN tax. incl.
Courier to 600-5000 kg	600,01 - 5000 kg	255 PLN tax. incl.

- 3. The time of delivery is Orders placed at 12.00, from Monday to Friday, are carried out by the shop on the same day, after 12 on the next working day. The time of completion by the carrier is usually max. 1-2 business days. and counts from the day the Customer sends the Order
- 4. Damage to the Product caused during delivery.

In the case of consumer distance shopping, our Store always bears the risk of accidental damage or loss of goods in transit. If the goods are delivered with obvious damages during transport, we kindly ask you to report such defect to the supplier and contact us as soon as possible. The delay in filing such a complaint or establishing a contact has no consequences for your statutory claims and their satisfaction, in particular for your rights under statutory warranty for defects (point VIII of the Regulations). Faster notification of noticed damage during transport is for us help in the recovery of our own claims against the carrier or transport insurer.

In the case of a Customer who is not a Consumer at the same time: the risk of accidental damage or loss of the Goods passes from the Online Store to the buyer when the goods are entrusted to the carrier carrying goods of a given type or the person or courier designated by the buyer.

## VI. Prices and payment methods

- 1. Commodity prices are given in Polish zlotys, euros and include VAT tax.
- 2. The customer can pay a fee:
  - transfer to a bank account ING: 14 1050 1025 1000 0090 3138 6791
  - cash on delivery only by courier (additional fee: 5 PLN)
  - payment with PayPal

The order fee is charged after placing the order, unless the customer has ticked the "cash on delivery" option.

The credit card is charged when the order is placed.

## VII. The right to withdraw from the contract

You have the right to withdraw from this contract within 14 days without giving any reason. The deadline to withdraw from the contract expires after 14 days from the date on which you acquired the last lot or part or in which a third party other than the carrier and indicated by you came into possession of the last part or part.

To exercise your right of withdrawal, you must inform us (Box Market,ul. Świętego Tomasza 4, 05-808 Parzniew, **info@boxmarket.eu**, Phone :+48 22 355 23 46) of your decision to withdraw from this contract by an unequivocal statement (for example, a letter sent by post, fax or e-mail). You can use the model withdrawal form, but it is not mandatory.

To keep the deadline to withdraw from the contract, it is enough for you to send information regarding the exercise of your right to withdraw from the contract before the deadline to withdraw from the contract.

### Effects of withdrawal from the contract

In the event of withdrawal from this contract, we will refund to you all payments received from you, including delivery costs (except for additional costs resulting from the delivery method chosen by you other than the cheapest method of delivery offered by us), promptly and in any case not later than 14 days from the date on which we were informed about your decision to exercise the right to withdraw from this contract. We will make a refund using the same payment methods that you used in the original transaction, unless you have explicitly agreed otherwise. in any case, you will not incur any fees in connection with this return. We may withhold the return of the payment until you receive the item or until you provide proof of its return, depending on which event occurs first.

Please send or send us an item to the following address: (Box Market, Świętego Tomasza 4, 05-808 Parzniew, immediately, and in any case not later than 14 days from the date on which you informed us of your withdrawal from this contract. if you send back the item before the deadline of 14 days You will have to bear the direct cost of returning the item The amount of the cost of returning the items which by their nature can not be sent back by mail is PLN 150. You are only responsible for the reduction of value things resulting from using it in a different way than was necessary to establish the nature, characteristics and functioning of things

The right to withdraw from the contract by the consumer is excluded in the case:

- Contracts in which the subject of the provision is a non-prefabricated item, manufactured according to the consumer's specification or serving to satisfy his individual needs.

#### MODEL FORM OF WITHDRAWING FROM THE AGREEMENT

(this form should be completed and sent back only if you wish to withdraw from the contract)

Addressee: (Box Market,ul. Świętego Tomasza 4, 05-808 Parzniew, info@boxmarket.eu , Phone: +48 22 355 23 46

I/We(\*) inform (\*) withdrawal from the sales contract for the following items(\*) contract for delivery of the following items(\*) contract for a work involving the performance of the following things(\*)/about the provision of the following service(\*)

date of conclusion of the contract(\*)/delivery(\*)

Consumer name and surname

Consumer's address

Consumer's signature (only if the form is sent in paper version)

Date

(\*) Delete as applicable.

## VIII. Complaints about the Goods

#### Applies to a Customer who is a Consumer:

We are obliged to deliver goods free from defects. The statutory liability law for defects in sold goods (warranty for defects) applies to the extent specified in art. 556 and art. 556 [1] -556 [3] and subsequent Civil Code.

Complaints can be submitted:

in writing to the following address: Box Market, ul. Świętego Tomasza 4, 05-808 Parzniew. by email: info@boxmarket.eu.

In the case of exercising the rights under the warranty - if we deem it necessary to consider the complaint, you are obliged to deliver the defective goods to us at the above-mentioned postal address at our expense. If, due to the type of product or the method of its installation, the delivery of the goods would be excessively difficult, you must provide it to us in the place where it is located. We undertake to respond to the complaint promptly, no later than within 14 days from the date of its submission.

We are responsible for the warranty if the physical defect is found before the expiration of two years from the date of delivery of the goods to you. If the object of sale is a used movable item, the liability under the warranty is one year from the date of its issuance.

In the complaint, it is recommended (1) to provide information regarding the subject of the complaint, in particular the type and date of the defect; (2) defining a request regarding the method of removing the

defect (replacement of the good with a new one, repair of the goods, reduction of the price, withdrawal from the contract - if the defect is significant); and (3) providing the contact details of the complaining party - this will facilitate and accelerate the complaint review by the Store. The recommendations specified in the previous sentence are only in the form of non-binding guidelines and in no way affect the effectiveness of complaints filed without the recommended information being provided.

#### Applies to a Customer who is not a Consumer at the same time:

In the case of a Sales Agreement concluded with a Customer who is not also a Consumer, pursuant to art. 558 § 1 of the Civil Code, the liability of the Online Store under the warranty for defects of the Product is excluded. This exclusion is ineffective in case of fraudulent concealment by us.

## IX. Additional guarantees when selling Goods in the Store

Mazop Group sp. Z o.o is a producer of Goods available in the boxmarkmark.eu Store. Mazop as a manufacturer provides an additional warranty for the Goods, which it is the manufacturer on terms and for the period indicated in the warranty card attached to the Goods. The warranty granted by us does not exclude, limit or suspend the rights of the customer under the provisions of the warranty for defects in the item sold (Section VIII of the Regulations).

# X. Complaints regarding the provision of electronic services

- 1. Boxmarket.eu takes action to ensure fully correct operation of the Online Store, to the extent that results from current technical knowledge and undertakes to remove within a reasonable time any irregularities reported by customers.
- 2. The customer may notify us of any irregularities or interruptions in the functioning of the Online Store website. Irregularities related to the functioning of the Store should be reported electronically to the following address: info@boxmarket.eu
- 3. In complaints regarding irregularities related to the functioning of the Online Store website, please indicate the type and date of occurrence of the irregularity.
- 4. We undertake to respond to the complaint promptly, no later than within 14 days from the date of its submission.

# XI. Out-of-court ways to handle complaints and redress

- Please be advised that there are opportunities to use extrajudicial ways to deal with complaints and redress. Making use of them is voluntary and can only take place if both parties to the dispute agree.
  - The Consumer may request the initiation of proceedings regarding out-of-court resolution of consumer disputes regarding the concluded Sales Agreement to the Trade Inspection, pursuant

to Art. 36 of the Act of 15 December 2000 on the Trade Inspection (Journal of Laws 2001 No. 4, item 25, as amended)

- The Consumer may also submit a request for recognition of a dispute regarding the concluded Sales Agreement by a permanent arbitration court operating at the relevant Voivodship Inspectorate of Trade Inspection, pursuant to Article 37 of the Act of 15 December 2000 on the Trade Inspection (Journal of Laws 2001 No. 4, item 25 with changes)
- The European Commission also provides a platform for online dispute resolution between Consumers and Entrepreneurs (ODR platform). It is available at: http://ec.europa.eu/consumers/odr/.
- Detailed information on the resolution of consumer disputes, including the Consumer's use of
  out-of-court complaint processing, redress and access rules to these procedures are available at
  the headquarters and on the websites of the provincial inspectorates of the Trade Inspection and
  at the Internet address: https://uokik.gov.com

### XII. Final Provisions

- 1. The competent court for resolving disputes with Consumers is the court having territorial jurisdiction according to the applicable provisions of the Code of Civil Procedure.
- 2. Settlement of any disputes arising between boxmarket.eu and the customer who is not a Consumer is subject to a court having jurisdiction over our registered office.
- 3. In matters not covered by these Regulations, the provisions of applicable law shall apply, in particular the provisions of the Act of 23 April 1964. The Civil Code (consolidated text, Journal of Laws of 2014, item 121, as amended) and the Act of 30 May 2014 on consumer rights (Journal of Laws of 2014, item 827). In the event of any inconsistency of these Regulations with the rights of customers and provisions resulting from generally applicable provisions, generally applicable provisions of Polish law apply.

#### **Box Market**

Share capital in the amount of PLN 55 300.00